

Sonus faber

QUALITY POLICY

Sonus faber intends to be a leading operator in the high-end audio systems sector.

The company wants to offer its customers a complete range of products, using the skills available to them or promoting agreements with companies in the sector to make the listening experience a pure musical event.

The Management, aware of the need to continuously satisfy customer expectations, maintains and improves a Quality System in accordance with the UNI EN ISO 9001: 2015 standard.

To constantly increase the effectiveness of the system, the Management has formulated the following policy:

- Support the commitment to continuous improvement of all company activities, in particular those that influence the conformity of the product and service offered;
- Have experienced, motivated and conscious personnel that the quality of each individual product must be ensured by the person making it;
- Constantly seek the satisfaction of its customers, shareholders and other interested parties, perceiving their needs and expectations in time;

The activity main purpose is to create positive economic-financial results to guarantee the self-financing necessary for new investments.

- Constantly comply with laws, ISO 9001 and any legislation having an impact on the product and service offered to the customer and having an influence on other interested parties;
- Adopt, through everyone's contribution, a business management based on an accurate analysis of the context, assessment and management of risks and opportunities, so as to act constantly in a perspective of prevention and improvement;
- To disseminate and make people understand the principles expressed here in order to involve and sensitize all staff;

The Management is responsible of:

- Check the actuality of the policy, the adequacy of the resources and methods and define periodic measurable and quantified objectives based on this;
- To constantly monitor the actions to achieve them, in order to guarantee their achievement and full implementation of the quality policy, through management reviews, audits, periodic monitoring and improvement meetings.

Arcugnano, 12th March 2018

The CEO